

MAJDI HAMMAD

IT Specialist | IT Manager | IT Infrastructure & Network | IT Project Management | Systems Administration |
Certified in Cisco, Fortinet, Microsoft Azure, and AWS | Optimizing IT Operations & Security

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SUMMARY

Results-driven IT professional with extensive experience in IT infrastructure, system administration, and large-scale project delivery across government and private sectors, with a proven track record of managing end-to-end IT and CCTV projects including the deployment of 5,000+ cameras and delivering projects exceeding SAR 20M on time and within budget; highly skilled in Windows/Linux server administration, networking (LAN/WAN/VPN), Cisco technologies, virtualization, cybersecurity, Active Directory, system monitoring, and backup solutions to ensure high availability and business continuity; experienced in leading IT operations supporting over 1,500 users and optimizing vendor relationships, with strong business acumen gained through product management, pre-sales consultation, and partner enablement, complemented by excellent problem-solving, communication, and leadership skills to deliver secure, scalable, and reliable IT solutions.

WORK EXPERIENCIES

Marvel Systems Co. | IT Service & Infrastructure

Mar 2013- Present | Riyadh

Implemented IT systems to support ICT infrastructure for prominent government and private sector clients, including Special Security Forces, National Guard, Facilities Security Forces, Al Rajhi Company, and Riyadh Traffic Department.

- Deployed routers, switches, CCTV systems, NVRs, fiber networks, and video surveillance equipment.
- Set up data centers, organized cable management, and assembled racks.
- Supervised site installations, ensured project deadlines, and led technical teams.
- Provided ongoing maintenance and technical support for networks and servers to ensure stable operations for clients.
- Handled installation, configuration, and maintenance of ICT infrastructure, including network devices, servers, CCTV systems (NVRs, video walls, cameras), and access control systems (RFID, biometrics, turnstiles).
- Deployed attendance machines, ticketing management systems, and intercom/PABX systems with public address setups.
- Installed and configured network UPS systems (rack-mounted and floor-mounted) with capacities of 1kVA, 2kVA, and 6kVA.
- Created and maintained monthly checklists for installed IT equipment.
- Set up and configured turnstiles, baggage scanners, and security walkthrough gates.
- Vendor Management: Managed vendor partnerships to deliver value and reduce service costs.

Computers Age Co. | Product Manager – Networking Solutions

July 2009- Nov 2011 Riyadh

- Managed Intellinet Network Solutions product portfolio across wholesale and retail markets.
- Provided technical consultation to distributors, resellers, and system integrators.
- Delivered training for partner sales teams on networking solutions (switches, routers, structured cabling).
- Analyzed market trends and product performance to support sales growth and expansion.

Asbar Center | IT Administrator

May 2005 - Jan 2007 Riyadh

- Providing technical support for hardware, software, and network-related issues.
- Managed Active Directory accounts and group policies.
- Installing and configure workstations, printers, and network devices.
- Maintained Cisco routers, switches, and firewalls.
- Provided LAN/WAN support and troubleshooting.
- Handled OS and application installations and maintenance.
- Ensure regular backups of administrative data to protect it from loss.
- Provide technical training to staff on new systems and technical requirements specific to the company.

EDUCATION

Yemen 2006 – Sana'a

BACHELOR'S DEGREE University of Science and Technology.

COURSES & CERTIFICATIONS

CERTIFICATIONS:

- Cisco Certified Network Associate (CCNA).
- Cisco Certified Network Professional Enterprise (CCNP Enterprise).
- Cisco Certified Specialist - Enterprise Advanced Infrastructure Implementation.
- Cisco Certified Specialist - Enterprise Core (ENCOR).
- Security+ (SYO-601), CompTIA

COURSES:

- AWS Certified Solutions Architect – Associate
- AWS Certified Solutions Architect – Professional
- AZ-800
- CompTIA PenTest+ PTO-003
- Fortinet FortiManager Administrator 7.4 (NSE 5)
- Juniper JNO-105
- Kali Linux for Hackers
- MPLS Fundamentals
- NSE4 FortiOS v7.6
- Windows Server 2019

SKILLS

TECHNICAL SKILLS :

- **Operating Systems:** Windows Server (2012-2022), Windows (All), Linux (Basic)
- **Networking:** LAN/WAN, TCP/IP, DNS, DHCP, NAT, QoS, OSPF, VPN, ACLs, Routing & Switching (Cisco), Structured
- Cabling, Wireless, VoIP
- **Virtualization:** VMware vSphere, vCenter, ESXi 8, Virtual Desktop Environments
- **Cloud & Security:** Azure AD, Intune, Fortinet Firewall, Network Security, Backup & Recovery
- **Monitoring:** PRTG, Network Performance Monitoring, Event Logs Analysis
- **Applications:** Active Directory, Microsoft Exchange, Onyx Pro ERP
- **Hardware:** Servers, Workstations, Printers, CCTV IP Cameras, LED Displays, UPS systems, Parking Systems, Access Control Systems,

SOFT SKILLS

- Strong problem-solving and analytical skills.
- Ability to multitask and prioritize effectively.
- Excellent communication and teamwork.
- Work under pressure and meet deadlines.
- Flexible to work in any region of the Kingdom.
- Team Collaboration.
- Adaptability.
- Continuous Learning.
- Attention to Detail.
- Customer Service Orientation.
- Health & Safety Awareness.

ADDITIONAL SKILLS

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| • Adobe Photoshop | Advanced |
| • Adobe Illustrator | Advanced |
| • Microsoft Project, Visio | Advanced |
| • Adobe InDesign | Advanced |
| • Proposal & RFP Documentation | Advanced |
| • Word, Excel, PowerPoint, Outlook | Advanced |

LANGUAGES

Arabic: Native **English:** Good reading, speaking, and writing